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PALISSEY SERVICES  
1371 Neilson Road, Ste. 406,  
Scarborough, Ontario, M1B 4Z8  
416-281-9499 Fax 416-283-5705

October 15, 2004

To whom it may concern:

**Re: CaffComm Systems**

I am please to recommend CaffComm Systems to your organization. I have used them for over 3 years to develop a sophisticated network that integrates cardiac diagnostic testing and daily clinical care. Mr. Dankowich at CaffComm systems was instrumental in writing specific software to enhance the remote reporting capabilities of our operation. Therefore, we are able to work efficiently from any computer anywhere in the world with high speed access. Mr. Dankowich has worked with engineers of respective companies in Indianapolis and Seattle and was a key player in making this project succeed. CaffComm has provided excellent service and support and has been helpful to our organization in its daily operations and also pointing us in the correct direction for the future changes that are coming with regard to advanced information technology. CaffComm employees have always been available at short notice to resolve any of our daily computer problems where they shine compared to other companies providing similar services. I have no difficulty in recommending CaffComm systems and its employees to your organization and would be happy to discuss any questions you have about CaffComm with you directly.

Yours truly,



James Swan, M.D., F.R.C.P.(C) F.A.C.C.  
President,  
Palissey Services

JS/dk